

## Deposit Policy

PCUD IS REQUIRED BY FEDERAL LAW (**Fair and Accurate Credit Transactions Act of 2003**) TO VERIFY YOUR IDENTITY BY USING THE FOLLOWING FEDERAL GUIDELINES PRIOR TO HAVING SERVICE CONNECTED.

Government issued photo ID **and one of the following:**

Social Security Card

Passport

Original or certified copy of Birth Certificate

Credit Card

For Tenants – Fully executed lease or letter of authorization.

For Homeowners – Proof of ownership (ex. Bill of Sale, Deed).

For Agents – Listing or Management Agreement.

**RESIDENTIAL CUSTOMERS:** There shall be a payment of \$35.00 to the District as a non-refundable activation of service fee. The Online Utility Exchange rating establishes deposits for PCUD accounts. Online Utility Exchange provides PCUD credit and past utility information to determine the amount of the initial deposit required. Deposits range from \$75.00 to \$500.00 depending on information furnished from Online Utility Exchange and can be adjusted depending on non-payment history. Deposits can also be waived if Online Utility Exchange qualifies the rating.

**COMMERCIAL AND INDUSTRIAL CUSTOMERS:** There shall be a payment of \$35.00 to the District as a non-refundable activation of service fee. All commercial and industrial customers are required to post a security deposit to receive service. Those deposits are based on an estimate of two months maximum usage using historical sales volume at the service location and/or load sheet data obtained to size the service installation. Cash, non-cancelable letters of credit, and pledged certificates of deposits are acceptable security deposit methods for commercial and industrial customers.

### LANDLORD ACCOUNTS

Landlords who establish a standing service agreement with the District must post a standing deposit. Standing deposits range from \$75.00 to \$500.00 and can be adjusted depending on non-payment history.

For cash deposits no interest is paid. After two years of satisfactory payment history, residential customer's deposits will be credited to their bill or refunded. Commercial and Industrial deposits are refunded upon discontinuance of service. Accounts that have been disconnected or turned over for collections may be required to post a new or increase a current security deposit of up to the maximum as outlined above.