



September 18, 2018

Dear Valued Powell Clinch Propane Customer,

Effective October 1, 2018 Holston Gases, Inc. ("Holston") will acquire the propane assets of Powell Clinch Utility District ("PCUD") and the PCUD tank on your property will become a Holston tank and Holston will begin providing your propane gas service. We want to assure you that you will continue to receive the same level of service as you have in the past and both companies are working together to ensure you will experience no interruption in service.

Holston Gases, Inc., is a strong, family-owned, industrial gas and welding supply company based in East Tennessee with a long history of service in Anderson and Campbell Counties and the surrounding area. In addition, Holston Gases is one of the largest independent propane companies in the Southeast with considerable resources to provide you with economical propane service.

PCUD will cease propane sales on September 28, 2018. Any amount due by you to PCUD will need to be paid to PCUD. All credit balances and deposits on your propane account with PCUD will be assumed by Holston. Powell Clinch Propane and its employees would like to express their sincere appreciation to all their loyal customers over the past 23 years. PCUD is confident that Holston Gases will continue to provide you quality propane gas service as we have strived to do over the years.

You can contact Powell Clinch Propane regarding your account at (865) 426-2822 in Rocky Top or (423) 562-2795 in Lafollette.

You can contact Holston Gases regarding propane service at (865) 573-1917 in Knoxville and at (423) 562-7596 in Jacksboro.

Both Holston and PCUD will work personally with you on any transition issues to make sure you are taken care of. Please feel free to give us a call with any questions you might have.

Holston Gases greatly appreciates your business and looks forward to continuing to serve you for many years to come.

Sincerely,

A handwritten signature in black ink, appearing to read "Rob Neil".

Rob Neil
President
Powell Clinch Utility District

A handwritten signature in black ink, appearing to read "Robert Anders".

Robert Anders
President
Holston Gases Inc.